

2.7.1. STUDENT'S SATISFACTION SURVEY (SSS)

Annual Student Satisfaction Survey (SSS) is done by circulating the link of the google form containing a set of questions related to the infrastructure and various facilities given by the college to every students.

STUDENT'S SATISFACTION SURVEY (SSS) FROM B.PHARM. STUDENTS

In this pandemic situation the carrying of online teaching-learning process was really a challenge towards teachers and the organization.

Shifting the whole system from classroom to the online platform and accommodating all the students in this new system was a matter of concern.

But we with our good infrastructure and support system have successfully streamlined the online system of carrying out of our course curriculum.

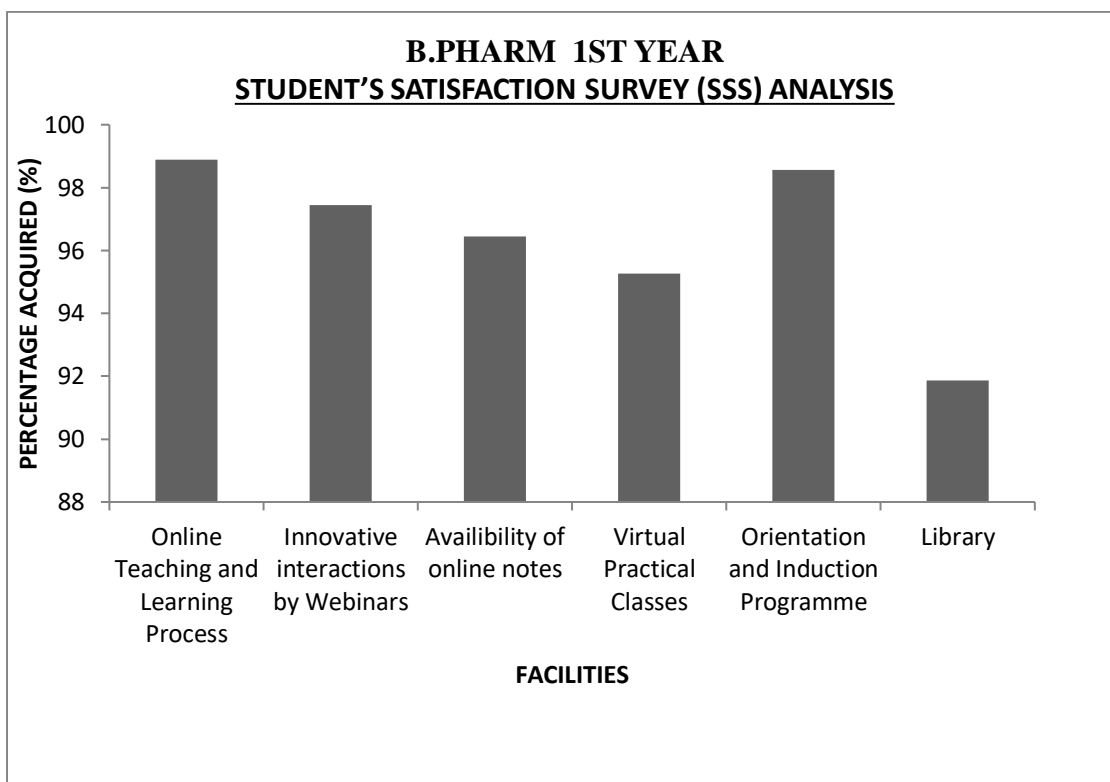
We started our teaching process by using following modes like;

- Google classroom
- Creating YouTube videos
- Then we shifted to Licensed Zoom Platform
- And finally we had a MoU with Olympus Great Learning Platform (Learning Management System) to make it more organized.

Thus the institute had to improve its infrastructure to a great extent in order to carry out online teaching-learning process successfully in this pandemic situation.

For B.Pharm. 1st Year 2020-21

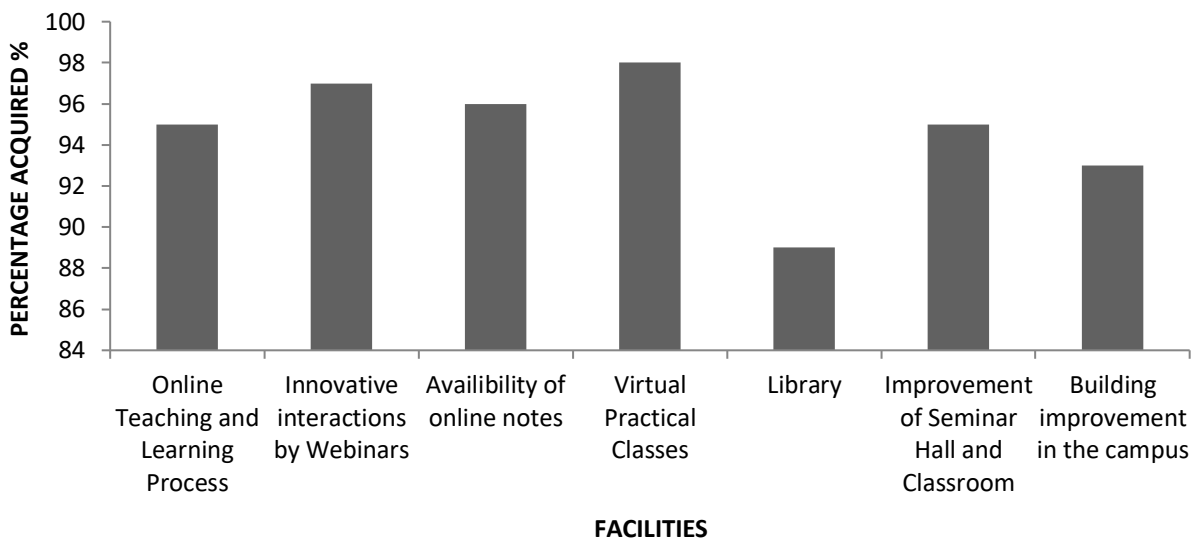
FACILITIES	1st YEAR	REMARKS
Online Teaching and Learning Process	98.89	EXCELLENT
Innovative interactions by Webinars	97.45	EXCELLENT
Availability of online notes	96.45	EXCELLENT
Virtual Practical Classes	95.27	EXCELLENT
Orientation and Induction Programme	98.56	EXCELLENT
Library	91.87	EXCELLENT



For B.Pharm. 2nd, 3rd, 4th Year of session 2020-21

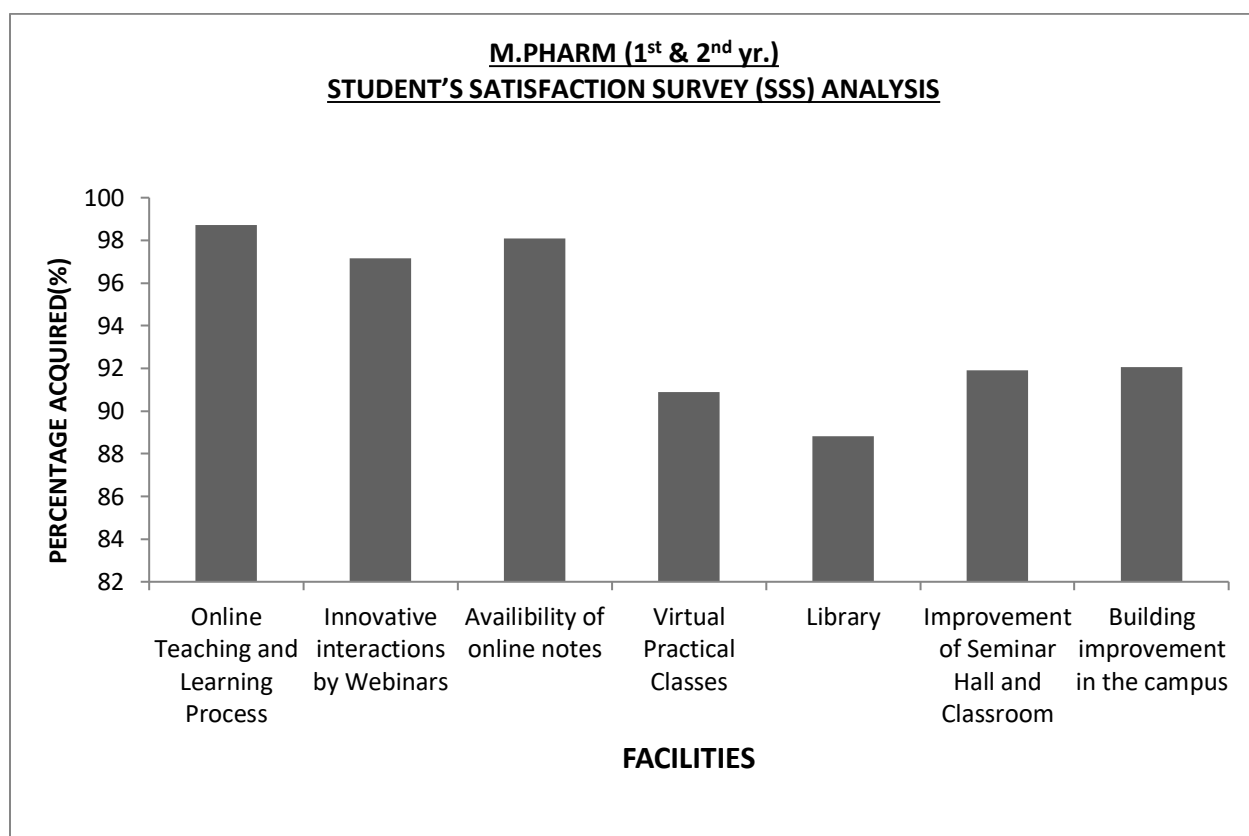
FACILITIES	2ND YEAR (%)	3RD YEAR (%)	4TH YEAR (%)	AVERAGE (%)	REMARKS
Online Teaching and Learning Process	95.56	96.75	93.24	95.183	EXCELLENT
Innovative interactions by Webinars	98.45	97.48	95.34	97.09	EXCELLENT
Availability of online notes	97.32	96.89	96.45	96.886	EXCELLENT
Virtual Practical Classes	98.56	98.56	97.65	98.256	EXCELLENT
Library	88.45	89.56	90.56	89.523	VERY GOOD
Improvement of Seminar Hall and Classroom	96.34	94.65	95.45	95.48	EXCELLENT

B.PHARM (2nd,3rd, 4th yr.)
STUDENT'S SATISFACTION SURVEY (SSS) ANALYSIS



STUDENT'S SATISFACTION SURVEY (SSS) FROM M.PHARM. STUDENTS

FACILITIES	1ST YEAR (%)	2ND YEAR (%)	AVERAGE (%)	REMARKS
Online Teaching and Learning Process	99.01	98.45	98.73	EXCELLENT
Innovative interactions by Webinars	96.45	97.89	97.17	EXCELLENT
Availability of online notes	98.56	97.59	98.075	EXCELLENT
Virtual Practical Classes	91.34	90.45	90.895	EXCELLENT
Library	89.74	87.88	88.81	VERY GOOD
Improvement of Seminar Hall and Classroom	91.34	90.45	90.895	EXCELLENT
Building improvement in the campus	91.65	92.49	92.07	EXCELLENT



After carrying out the surveys with a set of *questionnaires* on different facilities and infrastructure of college amongst the students we can say that the level of satisfaction of students has attained its highest level.